

BEST FRIENDS PET CLINIC

Where your best friend is our best friend!



WHAT IS REQUIRED FOR MY PET(S) TO BOARD AT BEST FRIENDS PET CLINIC?

While you are away to ensure your pet(s) have a safe and enjoyable stay with us we take simple but necessary precautions.

Puppies must be at least 20 weeks old and have had 4 rounds of DHLPPV, 2 rounds of Bordetella, and their rabies vaccine.

Kittens must be at least 20 weeks old and have had 3 rounds of FVRCP and their rabies vaccine.

In order to board with us cats and dogs must be spayed and neutered and have proof of current veterinary administered vaccines listed below.

Required K9 Vaccines:

- Rabies Vaccine (1 or 3 year)
- Bordetella Vaccine
- DHLPPV Vaccines (Distemper, Hepatitis, Leptospirosis, Parainfluenza, and Parvovirus)

(All vaccines must be up to date no less than 5 days prior to boarding.)

Recommended, but not required, K9 Vaccines:

- Influenza

Required Feline Vaccines:

- Rabies Vaccine
- FVRCP Vaccines (Feline Rhinotracheitis Virus, Calicivirus, and Panleukopenia)

You or the veterinary clinic that administered said vaccinations can email (BFPC595@gmail.com) or fax (479-782-0635) proof to us.

We require all K9 and feline guests to be on a flea and tick preventative. If fleas or ticks are found on your pet while visiting us we will administer flea and tick relief. Pet parents will be responsible for any additional cost for administering said flea and tick treatment.

WHAT CAN MY PET EXPECT?

- All climate controlled runs are sanitized daily.
- Guests are walked individually minimally three times daily in our grassy field area behind our back parking lot.
- Water bowls are sanitized and changed daily.

- All pet's are provided fresh bedding and daily housekeeping.
- Our staff has been trained to watch for any signs of discomfort while your pet vacations with us.
- Our clinic is secure with a security system.
- We have 24/7 surveillance throughout our clinic and boarding areas.
- Our loving staff provides individualized care with lots of love and snuggles.

HOW OLD DOES MY PUPPY HAVE TO BE IN ORDER TO BOARD?

It's recommended that puppies get their final round of vaccines by 20 weeks, and once those are complete your puppy can board with us.

ARE RESERVATIONS REQUIRED?

We do require that reservations be made in advance, but we realize sometimes life happens. We will do our best to accommodate last minute reservations if we are able.

SHOULD I BRING MY PET'S FOOD FROM HOME?

We encourage you to bring your pet's food when over-nighting since sometimes new foods can upset your furry family member's tummy. If you choose not to, however, we will feed them our in-clinic dog or cat food at no additional charge.

CAN I BRING MY PET'S FAVORITE TOYS OR THEIR BED?

Yes, you may! You may bring their favorite toy, a lovey, special blankets, etc.

WILL BEST FRIENDS ADMINISTER MY PET'S MEDICATION(S)?

We will administer your dog or cat's medication(s) while staying with us for a small medication administering fee. We ask that you bring any medication(s) in the original medicine bottle.

WHAT HAPPENS IF MY PET NEEDS MEDICAL ASSISTANT WHILE BOARDING?

Our professional staff will make every attempt to contact you or your emergency contact if there happens to be any illness or injuries. If we cannot reach you, veterinary attention will be given. In this case, all treatment costs will be the pet owner's responsibility.

WHAT HOURS ARE BOARDING PICK-UP AND DROP-OFF?

8 am – 4 pm Monday through Friday. However, pick-up can be as late as 5:30 pm with a late pickup fee of \$15 applied.

WHAT ARE THE HOLIDAY HOURS?

Our clinic will be closed for business on Easter, Fourth of July, Thanksgiving, Christmas Day, New Year's Day. This means no drop-offs or pick-ups on said days. For New Year's Eve, Memorial Day, Labor Day and Christmas Eve, we will have limited hours for drop-offs or pick-ups. We anticipate a full house on holidays and reservations are required. We may also require a deposit for all reservations during these peak times. Although our clinic will be closed we will have a professional staff member present to ensure your pet(s) will be given the same time and attention they are given during our regular business hours.