

Our Culture

Our culture is the character and tone of Best Friends Pet Clinic. It's made up of the sum of our values, interactions, and attitudes.

OUR CORE VALUES: P.E.T.

Our core values are our fundamental ethical, moral, and professional business beliefs at Best Friends Pet Clinic.

Positivity

Empathy

P

E

T

Teamwork

OUR CORE VALUES: P.E.T.

What do these core values mean to us?



P

Positivity

We aspire to maintain a positive attitude by always striving for the best in every situation. We exhibit a can-do attitude as we perform our responsibilities and interact with our colleagues and clients. We strive for a fun, encouraging and positive environment.



E

Empathy

We are compassionate toward our patients, our clients, and each other. We are good listeners, recognizing emotions in others, being able to "put ourselves in another person's shoes", and understanding others perspectives and circumstances.



T

Teamwork

We focus on what we can achieve together providing a seamless and pleasant experience for our clients and providing excellent care for our patients. Together we bolster our skills and resources and operate in an atmosphere of unity and support.

P.E.T.

P

Positivity

"In every day there are 1,440 minutes. That means we have 1,440 daily opportunities to make a positive impact."

Les Brown

E

Empathy

"Empathy is seeing with the eyes of another, listening with the ears of another, and feeling with the heart of another."

Alfred Adler

T

Teamwork

"Alone we can do so little; together we can do so much."

Helen Keller

Our Mission Statement

We believe in providing high quality care in a compassionate and professional environment. Our patient's well-being and our client's concerns will always be our priority. We treat our clients and their pets, as well as each other, as family. We guide ourselves by our core values: Positivity, Empathy, and Teamwork.